

Stewart Hindley & Partners LLP Data Protection Statement

Stewart Hindley & Partners LLP is a company based at Chilton House, Charnham Lane, Hungerford, Berkshire, RG17 0EY.

Stewart Hindley & Partners LLP is Authorised and Regulated by the Financial Conduct Authority registration number FRN 661175.

Any personal data provided to Stewart Hindley & Partners LLP is treated in the strictest of confidence and is only held on record for the duration of obtaining the finance you have applied for.

Your data is only shared with the lenders who are considering your loan. It is the responsibility of the lender to check identification, credit reports, financial standing and other matters relating to due diligence.

Personal data we may request on behalf of the lender includes:-

- ❖ Copy of photo id such as passport or driving licence
- ❖ Copy of Utility Bills for proof of address
- ❖ Statement of Assets & Liabilities
- ❖ Statement of Income & Expenditure
- ❖ Bank statements both personal and business (where necessary)

We only share this information directly with the lender and this information forms part of the loan application.

Lenders carry out their own due diligence on applicants.

Client Database

Stewart Hindley & Partners LLP maintains a client database for marketing purposes. The only personal data on this system is name, contact number and email address. This data is used to distribute the company newsletter and subscription can be cancelled at any time by the recipients. This data is not shared with or distributed to any 3rd party.

Destruction of Data

Stewart Hindley & Partners LLP confirms that the personal data we request is held for as long as necessary for the processing of your application and where your application is not accepted or you decide not to take out a loan, for a further 18 months. Where you take out a loan your information will be held for 6 to 7 years, or longer, where required by law or regulation from time to time.

Stewart Hindley & Partners LLP stores data electronically. However there are some instances where physical copies are used. All electronic personal data is erased from our servers and any physical data is securely destroyed using a cross cut shredder.

What are your Data Protection Rights?

Stewart Hindley & Partners LLP would like to make sure you are fully aware of all of your data protection rights.

Every user is entitled to the following:

The right to withdraw consent – You have the right to request the withdraw consent for Stewart Hindley & Partners to process your personal data, under certain conditions.

The right to access – You have the right to request copies of your personal data

The right to rectification – You have the right to request that Stewart Hindley & Partners LLP correct any information you believe is inaccurate. You also have the right to request that Stewart Hindley & Partners complete the information you believe is incomplete. If you believe at any point that the retained information is incorrect you can request to see this information and even have it corrected and possibly deleted.

The right to erasure – You have the right to request that Stewart Hindley & Partners LLP erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Stewart Hindley & Partners LLP restrict the processing of your personal data, under certain circumstances.

The right to data portability – You have the right to request that Stewart Hindley & Partners LLP transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

The right to object to processing – You have the right to object to Stewart Hindley & Partners LLP processing of your personal data, under certain conditions.

The right to complain – If you wish to raise a complaint on how we have handled your personal data, you can contact our Data Protection Officer who will investigate the matter. If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the Information Commissioner’s Office (ICO).

More information about your rights can be found on the Information Commissioner’s website. <https://ico.org.uk>

If you make a request, we have one month to respond to you.

Privacy Policies

Privacy Policies of other websites

The Stewart Hindley & Partners LLP website may contain links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our Privacy Policy

Our company keeps its privacy policy under regular review and places any updates on this webpage. This privacy policy was last updated November 2022.

How to contact us

If you have any questions about Stewart Hindley & Partners LLP Privacy Policy or the data we hold on you, or would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: info@stewarthindley.co.uk

Call us: 01488 684834